

POLICY QUALITY

Cerulean's Quality Management System (QMS) is designed to create a supportive environment for our employees while promoting high-quality work throughout our operations. Our policy is built on the following core pillars:

Our values

- Our robust Quality Management System (QMS)
- Lean Six Sigma (LSS) principles
- Continuous improvement
- Key performance indicators (KPIs)
- Risk-based thinking

We are committed to fulfil our customers' expectations in all aspects of our business.

For 80 years, Cerulean has been a trusted name in the supply of precision test and measurement equipment solutions. Our ongoing commitment to innovation is reflected in the continuous release of new devices, ensuring we meet the evolving needs of our customers. We allocate a significant portion of our revenue to in-house research and product development, reinforcing our dedication to delivering cutting-edge solutions.

At Cerulean, we prioritize exceeding our customers' expectations while complying with all relevant regulatory standards. Our focus on delivering high-quality products, solutions, and services for quality control instrumentation and packaging machinery in the Food, Pharma, and Tobacco industries is fundamental to our mission. By doing so, we aim to enhance customer satisfaction and create lasting value for the company.

Our approach is grounded in the principles of Lean Six Sigma, driving continuous improvement across all processes. This philosophy ensures that we remain the preferred partner for our customers, striving for excellence in everything we do.

We believe in fostering long-term, mutually beneficial relationships with our contractors, partners, and suppliers. These collaborations are key to creating sustainable value for both Cerulean and all external stakeholders.

Cerulean has been ISO 9001 certified for over 25 years (ISO 9001:2015, Certificate FM 724790) and also holds ISO 17025 accreditation for our testing and calibration facilities (Calibration Laboratory No. 0700).

We are fully committed to this policy and will continue to provide leadership, resources, and training to support its implementation. Our QMS is continuously evaluated and improved to ensure ongoing excellence.



Matt Cox
Managing Director
MRPD Ltd T/A Cerulean